

Sonomuro: Warranty Conditions

20 Year Warranty !

The warranty conditions offered by Sonomuro are detailed below for the following product families:
Register your purchase via our website www.sonomuro.com in the 'product warranty' section.

Products of '1-2-3 Gabions' and the DecoWall – Gabions families:

- DecoWall Fine mesh pebble Gabions
- DecoWall fine mesh pebble Gabion panels
- 1-2-3 Gabions Landscaping Gabions
- 1-2-3 Gabions Gabion Kits

Quality Guarantee :

- Sonomuro delivers products made of steel of German/European origin and uses only galvanized steel wire made of Galvan Zinc-ALU at 350gr/m², the best standard of protection of steel by galvanization.
- Sonomuro guarantees a 20-year life span for mesh breakage due to rust from exposure to elements such as rain, wind and normal weather. The galvanizing process consists of protecting the steel by a galvanizing treatment with Zinc and Aluminium in a ratio of 95-5. This protection will act as a shield over the steel and the Zinc-Alu will react to the elements. It is through the chemical reactions with the Zinc-Alloy that the steel underneath is protected. After 15-20 years this Zinc-Alu protective layer will gradually dissolve as a result of attacks by the elements, and rust will appear on the surface. The protective layer has been calculated to resist in the time for at least 20 years. Therefore we guarantee our gabions against wire breakage by rust over this period of time.
- **Caution : Warranty Limitation :**
 - o Warranty subject to implementation according to the applicable technical installation files for gabions.
 - o When the gabion elements are transformed, cut or shortened without taking the necessary precautions (saw rather than metal pliers etc)
 - o When the gabions have been in obvious contact with biting products, such as Chlorine-based products, aggressive patio cleaning products and in particular the anti-moss products that attack the Zinc-Alu of the gabions.
 - o When mineral filling that contains ferrite has been used – present in many kinds of (river) pebbles - these can secrete their ferrite and colour the gabions (by the infiltration of rainwater into the gabion) without this meaning that our gabions are corroded.
 - o The warranty is limited to the 'replacement' of the product, either by exchange or replacement with a similar product. In no event will Sonomuro be responsible for any costs associated with the installation of the product, shipping or work required for replacement.
 - o The change in the visual appearance of the gabions is natural, due to the reaction of the layer of Zinc-Aluminium galvanization with the elements and is not covered by this warranty. The white layer is the result of this reaction with the Zinc-Alu that protects the steel.



sonomuro
less noise in your garden

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Products of the SonoWall, SonoPost and SonoKit families:

- SonoWall Wood, ref : SWW2-XXX-XXX : SonoWall Soundwall panel 183cm x 100/120/150cm (LxH)
- SonoPost Wood, ref : SPW2-XXX-XXX : SonoPost wood 115mm x 120mm with heights of 270/300/330/390cm.
- SonoRail Wood, ref : SRW2-190-001 et SRW2-198-001, capping rails
- SonoKit : SPK-XXX-XXX-XXX : Acoustic enclosures for heat-pumps

Quality Guarantee :

- Sonomuro delivers the specified products treated in autoclave class 3 and class 4 with Cellcure, a regulated and authorized wood preservative in Europe. The acoustic core is made of recycled and recomposed polyurethane and is rot-proof, stable over time, it has no organic components and is not conducive to the attachment of organisms such as moss.
- Sonomuro offers a guarantee of 20 years against damage by mould or insects or rotting of panels and posts.
- **Caution : Warranty Limitation :**
 - o Warranty subject to implementation according to the applicable technical files for SonoWall installation, current industry practices for installing fences. (This refers to the installation of posts and their sealing in drained soil, in particular).
 - o When the SonoWall elements are cut or re-cut, it is mandatory to treat the cut areas with a wood preservative based on Cellcure.
 - o The warranty is limited to the 'replacement' of the product, either by exchange or by replacement with a similar product. Under no circumstances will Sonomuro be responsible for any costs associated with the installation, shipping or work required for replacement.
 - o Changes in the visual appearance of the wood, natural cracks due to exposure to the elements, as well as deterioration not related to rot, mildew or mould are not covered by this warranty. Wood is a natural material and will 'live' over time: it will discolour naturally and depending on the exposure to sunlight or moisture cracks may appear.

Any warranty dispute must be sent to Sonomuro by mail with a copy of the purchase invoices from your supplier:

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